

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

2011 SEP 20 P 3:44

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2011 99259

Date: 9/20/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Claudia

Villescuza

Account Name: Claudia Villescuza

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: El Mirage

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Consumer is opposed the rate increase that APS is requesting. Why does the utility company want to raise the rates they are aware of the economic situation at this time and it is not going to get better for awhile. Where are people supposed to get the money to pay for the increases. This is not a good time for this request.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-11-0224. closed

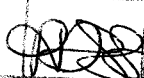
End of Comments

Date Completed: 9/20/2011

Opinion No. 2011 - 99259

Arizona Corporation Commission
DOCKETED

SEP 20 2011

DOCKETED BY 

E-01345A-11-0224

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 99260

Date: 9/20/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Brenda

Kaminski

Account Name: Brenda Kaminski

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone

Nature of Complaint:

Consumer states that she read in the AARP newsletter that APS and SWG were applying for rate increases. She is opposed to the granting of any increases.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. E-01345A-11-0224. closed

End of Comments

Date Completed: 9/20/2011

Opinion No. 2011 - 99260